NOTICE

YOUR RIGHTS UNDER TITLE VI, CIVIL RIGHTS ACT OF 1964, AS AMENDED

The transportation services of the Best Friend Express and Dial-a-Ride are provided without discrimination based on your race, color, and national origin.

Should passengers believe they have been discriminated against by the Best Friend Express and Dial-a-Ride public transit system, they may receive a Title VI Complaint Form to file. Complaint Forms and instructions are available online at <u>bestfriendexpress.com</u> or the Lower Savannah Council of Governments (LSCOG) website at <u>lscog.org</u>. Additional information on your civil rights and how to file a complaint is also available by emailing <u>cchandler@lscog.org</u>. You may file a discrimination complaint within 180 days to LSCOG, or directly with FTA Office of Civil Rights, Attn: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 Jersey Ave SE, Washington DC 20590.

For more information on your Civil Rights under Title VI, please contact:

Lower Savannah Council of Governments 2748 Wagener Road Aiken, SC 29801 (803) 649-7981 Ask for the Transit Manager